

From: ccs@UNICLEAN.COM
Sent: Thursday, July 19, 2012 12:43:16 PM
To: Barry Cadden <bcadden@neccrx.com>
Subject: RE: NECC-?????????

Barry,

I am going to send the mops with our truck driver on Mondays when he delivers the garments. Please make sure these mops get to my techs when they arrive next Thursday for the cleaning.

Regards,

Edwin Cardona
Contamination Control Manager
UniClean
Phone - (603) 888-1200
Fax - (603) 888-0668
ccs@uniclean.com
Edwin_Cardona@unifirst.com

Barry Cadden <bcadden@neccrx.com>
07/18/2012 11:01 AM To "ccs@UNICLEAN.COM" <ccs@UNICLEAN.COM>
cc
Subject: RE: NECC-?????????

Again.....I'm sure it's not the mop-heads inside the bags, but whatever these bags are touching before they get tossed into my cleanroom without any pre-treatment.
We test constantly and have only seen mold/fungus twice in two years + only the day=Thursday that your crew cleaned our rooms. Please do not tell me that you did not see the disaster on video from a few months ago? Just ship/ or deliver the mop-heads in plastic bags to me ...before the next visit....send enough for a few visits if you like, but your crew will not be allowed in my facility unless all materials are in house + treated by my crew before they show up.
How clear do I need to be here? Just do what I ask....you are not understanding or playing the corporate CYA game at this point.....please do not attempt to point back at us like we are fools. This is getting a little tedious at this point.....send the mops or I will just go elsewhere at this point.

From: ccs@UNICLEAN.COM [mailto:ccs@UNICLEAN.COM]
Sent: Wednesday, July 18, 2012 10:46 AM
To: Barry Cadden
Subject: Re: NECC-?????????

Barry,

What we are going to do is leave a bag of mops at your facility every time we get service your account if that is what you think the problems. I daunt its my techs, as they service 10 + accounts that get EM every week and there has never been a problem with mold. An option we have is the renting and buying of our mops. This way you will have dedicated mops to your facility. Let me know if this something you would move forward with. At the time being I can have our truck driver deliver the mops before we are schedule o clean. Let me now your thoughts.

Does your team test before and after the cleaning is done? Can you please share the EM data with us, we have our own microbiologist that can assist with the issue. We would love to know if the mold issues are there before we even clean. We also offer a Dry fogging service if this problem continues at your cleanroom. Let me know if need information of that.

Regards,

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Contamination Control Manager
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Fax - (603) 888-0668
ccs@uniclean.com
Edwin_Cardona@unifirst.com

Barry Cadden <bcadden@neccrx.com>
07/18/2012 10:31 AM
To "ccs@UNICLEAN.COM" <ccs@UNICLEAN.COM>
cc
Subject NECC-????????

I still have not heard back.....what appears to be the problem? If the source of the mold is not the outer package of the mop-heads then it's your employees again. I'm trying to solve your problem as well and you do not appear to be too motivated to get the job done.

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From: ccs@UNICLEAN.COM
Sent: Friday, July 13, 2012 9:18:10 AM
To: Barry Cadden <bcadden@neccrx.com>
Subject: Re: NECC

Barry,

We process the microfiber mops the same way we process your garments. They are process in a ISO 3 cleanroom and air sealed inside the cleanroom. The are opened at the costumer facilities. I do not think that the fungal problem your having is coming from our mops. We service 40 + accounts and we have never had an issue with our mops being contaminated. I will contact my techs and go over how many mops we are using per cleaning, so we can have enough at the site. I will also contact our QC department and discuss the shipment of our mops with them. Let me know if you have additional questions or concerns.

Regards,

Edwin Cardona
Contamination Control Manager
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Fax - (603) 888-0668
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Edwin_Cardona@unifirst.com

Barry Cadden <bcadden@neccrx.com>
07/10/2012 09:36 AM To "ccs@UNICLEAN.COM" <ccs@UNICLEAN.COM>
cc
Subject: NECC

Hi Edwin.....we had another fungal issue in anteroom same day as last Uniclean visit last month. I looked at video and appears that mopheads are coming directly from Uniclean vehicle to NECC anteroom with NO treatment/cleaning?

Please ship all mopheads to NECC prior to next visit. I need to have my employees control quality of ALL materials entering my cleanrooms. You can leave a supply or deliver each time , but I need to have on site at least 2 days before your employees come.

Thanks.....